



Creature Comforts Pet Resort

Individual Pet Information Sheet

Please fill out for each First Time Pet you have on file with us / **one sheet per pet please**

Today's Date _____ 2019

Owners Full Name _____

Pets Name: _____ Breed _____ Color _____ Age _____ Birthday _____

Pets Weight# _____ Canine / Feline/ Other _____ Male/Female..... Fixed: Yes or No

Has this pet been treated with a **monthly flea/tick** preventive in the last 30 days? **Y or N** What type? _____
If fleas/ticks are found on your pet, a medicated bath will be performed at your expense. (\$28min) and clean up fees may apply.

Has your dog ever attended daycare before? **Y or N**

How was the experience? _____

Has your dog/cat been professionally groomed before? **Y or N**

How was the experience? _____

Has your dog attended training classes? **Y or N**

How was the experience? _____

Are you interested in training classes or having your pet trained while boarding with us? **Y or N**

Has your dog/cat ever growled, snapped, bitten at a person and/or another animal? Y or N

If Yes, Please describe the situation: _____

Please mark any of the following behaviors that may apply to your pet:

- Separation anxiety
- Excessive barking
- Coprophagia (eats stool)
- Fear of loud noises
- Potty pad trained
- Toy/food possessive
- Not house trained
- Mouthiness
- Fear of men/ children/women
- Sensitive to touch
- Fear aggressive
- Fear of thunder
- Digs under fences
- Climbs/jumps fences
- Chews blankets
- Destroys stuffed toys
- Destructive chewing
- Escape artist
- Slips easily on floors
- Prone to gastric upset
- Uses a raised feeder
- Spills food/water bowls
- Scratches/digs at doors
- Not crate trained
- Requires a harness for walking
- Fence/crate protective
- Skin problems
- Dislikes nail trims
- Dislikes water/bathing
- Has Medical/Special Needs** _____

When your dog has to go to the bathroom he/she will ?

- Bark
- Whine
- Sit by the door
- Pace near door
- Ring bell on door
- Other _____

What are some of your pets favorite things?

- Play ball
- Long walks
- Play with other dogs
- Tummy rubs
- Cuddle Time
- Window watching
- Play with toys
- Brushing
- Sleeping
- Kong/Chews
- Sunbathing
- Lake/Pool
- Play games
- Other _____

What are you and your pets looking forward to at Creature Comforts Pet Resort?

Any recent vomiting, sneezing, diarrhea, **heat cycle** or any other conditions that we should be aware of?

Any allergies that we should be aware of? (drug, food, grooming sprays/shampoo etc.)

Any illness, injury, or surgery in the past 30 days? (If yes please explain)

Any special notes, **health problems**, fearful reactions, likes or dislikes, **aggression**, destructive behavior, etc.?

Pet Parents – Choose Boarding Options:

This preference is at the sole discretion of Creature Comforts, we make every effort to honor your preferences, but they are not guaranteed.

1. Please select room preference by choosing a room below.

- a. Not sure what room to choose? Call us, Take a Tour, Or read full descriptions online.
- b. Every dog is given 5 potty times outside, meals fed to your specifications, and fresh bedding.
- c. Suites include flat screen tv, web cam access, fresh bedding, and a cage free, home like atmosphere.

2. Please also indicate exact dates and times of arrival and departure from our resort. (This is necessary for smooth operation of our resort)

3. Please also indicate any additional services requested.

4. Please call your vet and have vaccine records faxed to us Before Check-In.

Cat Condo –Angola only 3 levels 2x2 each plus 2 perches. Fish Tank view ,Private litterbox area. \$18_____	Cat single level (2x2 with perch) \$12_____ (Single Occupancy Only)	Cat Suite Lots of space to climb. Webcam and Cat TV \$35_____	Multiple Occupancy? YES NO Add \$16 for each additional pet in the same room Pets name(s) that are this sharing room?_____
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*****Please ReadRates are Daily.** You may schedule a check-in / out appointment anytime during lobby hours. Lobby hours are M-F 7am - 7pm , but please note we close for lunch from 12:00-1:30. Sat lobby hours are 9-4. Checkout is **Noon** Mon-Sat; Sunday lobby is open 12-4pm. **The daily rate applies to all boarding's after noon and on Sundays.** Our lobby is not open on major holidays. Deposits are refundable as store credit only. Cancellations are permitted up to 48 hours during a non-holiday and a holiday requires 7 days notice before your booked reservation. You will be billed for all dates booked with Creature Comforts after cancelation window has expired. Please read full agreement for details.

Club Canine Suite Our largest, most luxurious suite, most located in the front lobby. Full sized bed, Dog TV, Web Cam \$89_____ (up to 2 pets) add \$20 for 3 rd pet. Room#_____	Premier Pet Suite Twin sized bed, most located in the front lobby. Dog TV, Web Cam \$57_____ Room #_____	Luxury Suite Toddler sized beds, Great for smaller dogs, Web Cam, Dog TV comfy and quiet \$47_____ Room#_____	Multiple Occupancy? Add \$20 for each additional pet in the same room YES NO Pets name(s) that are this sharing room?
Deluxe Run Large- Tonawanda Our largest run with three separate spaces and glass front; great for multi dog house holds. \$42_____	Deluxe Run - Tonawanda Glass fronted run with privacy. Great for smaller dogs. \$36_____	Classic Run 3.5x13 Completely Indoor chain link with solid wall partitions, skylights, & kuranda beds. \$31_____	Dedicated staff day/overnight The ultimate in luxury. Conditions apply. Ask for details. \$125 1 st pet_____Add \$50 addl. pet
Date of Check-In: Circle Day: M T W R F S Su (00/00/00) (/ /) Time _____ am/pm	Date of Check-Out: Circle Day: M T W R F S Su (00/00/00) (/ /) Time _____ am/pm	Total # of days booked: Client/Staff Initials:	

For pets boarding together: If my pets have to be separated during their stay, my preference is for them to be moved to separate RUNS or SUITES (availability dependent)

Items brought with pet: (these items are Optional, the resort will provide beds, bedding, dishes etc.)

***Please label all belongings.**

- Leash /collar/ harness
- Toys
- Blanket
- Other_____
- Bowls (no Ceramic or Glass)
- Dry Food
- Canned Food
- Bed
- Snacks

Feeding Instructions: Current Diet (brand of food)_____
How many cups per meal? _____ Circle one: Once(AM or PM) Twice Three x daily? Snacks: How many /often? Lunch _____ Bedtime _____ After Potty Walks _____
Are you providing food? Y or N (Please clearly label all food in 1 bag per meal) If food is not provided, your pet will receive our <u>house diet dry \$3 per day/pet charge.</u> May we add a small amt. of canned food or sprinkle parm cheese to entice your pet to eat?..... Yes / No If you have multiple pets staying together, do we need to SEPARATE PETS to feed them? Yes / No



Additional services to customize your pets stay!

Pets Name: _____

Medications and Supplements: ≤ 2 tablets daily that are well taken are given free of charge. Injections, eye/ear or multiple meds, special meds a daily fee applies. \$8 Max.

- 1. _____
- 2. _____ +\$4
- 3. _____

(Please provide all medications in original labeled containers- do not add to meals)

+ADD **PICTURES** ___ or **VIDEO** ___ **OF YOUR PET WHILE AT CAMP** \$3 per pet per picture or \$7 per video
Qty. _____ Details _____ Email _____ Text# _____

+ADD **TRAINING CAMP** Have us train your pet while they board. Trouble areas, house breaking, jumping, basic obedience, etc. \$20 per session or \$60 for 4 sessions. Minimum 5 days boarding required.
Please add _____ sessions to this stay. Area of focus/Notes for trainer _____

+ADD **SHUTTLE SERVICE** Save a Trip! We will pick up or drop off your pet. \$28 for up to 10 miles one way + \$ 0.90 per each additional mile. Emergency/after hours/unscheduled service trip \$50 + mileage rate.
Miles _____ Dates _____ Notes _____

+ADD **SNACKTIME or BEDTIME TREAT** (Kong toy stuffed with PB and frozen) to boarding \$3 per pet, per day

- o Everyday at Lunch
- o _____# of days during the stay
- o Evenings after daycare or dinner.

+ADD **DAYCARE** (social group setting) to boarding \$11 per pet, per day -normally \$25

- o Everyday (9am-4pm w/naptime 12-1:30pm) \$11
- o Everyday Half Days \$9
- o Every Other Day **Whole or Half**
- o _____# of days during the stay **Whole or Half**
- o **Needs Evaluation First**
- o **Not for Me**

+ADD **ONE on ONE TIME** (your pet only w/staff) extra TLC, long walks, play ball, brush etc. \$11 each or \$18 as a family

- o Everyday
- o Twice Daily
- o Every Other Day
- o _____# of days during the stay
- o Evenings after daycare and dinner.
- o **None**

✓ **Please Note: we will replace Daycare with One on One Time if my pet fails the Daycare Evaluation or is removed from the group.**

+ADD **SPLASH PARK** Daycare **plus** indoor play session (2 hours) in our new water park. Open year round, \$18 per pet.

- o Everyday
- o Every Other Day
- o Request a picture be emailed to you \$3
- o _____# of days during the stay
- o Private party (your pet only) \$21 per pet.

Grooming Options –Please

- o FREE (wash and fluff) with 7 DAY STAY
- o **Do not bathe my pet**
- o Nail Trim \$13
- o Nail Grinding \$18
- o Teeth Brushing \$10
- o Teeth Scaling \$65 hourly
- o Undercoat Brush & Blowout (reduces shedding, required for double coats) \$8-30
- o **BEST DEAL** –bath package for boarding dogs \$24-35 for most breeds, includes bath, and two extras! List: nails, ears, teeth, deep conditioner, tear stain facial.
- o **Complete Groom** (this includes baths, nails, ears, and a haircut & style by one of our professional groomers. Price based on size, coat condition, and breed. \$_____)
- o Notes For Groomer _____

I certify that I have read and understand the Pet Services Agreement and Policies of Creature Comforts Pet Resort set forth in that agreement and I agree to abide by these policies and accept all the terms of this agreement, for all dates reserved, services, and fees associated with Creature Comforts policies.

Owners/Representatives' Signature _____ **Date** _____

Packing The Overnight Bag.....

Here's a checklist of paperwork, items and instructions to streamline your check-in. We realize this may seem like a lot of paperwork, and we require it for good reason – to ensure our ability to take care of your pet(s) to the highest standards of care. We appreciate your cooperation in providing the required information:

Pack the Overnight Bag and the Paperwork Checklist:

- New Client Packet [*Application \(link\)](#) - One time only - the 1st time you board your pet.
- Returning Client Form [*Individual Pet Sheet \(link\)](#) - We ask for this to be updated each time your pet visits. It contains specific information that may have changed from a previous visit. We appreciate your cooperation in giving us this information for each visit.
- ***Proof of Rabies, Distemper, and Bordatella vaccinations OR Titters** - All pets are required to be up to date every time you board your pet - Please provide updated vaccine certificate when date expires. If you plan to have your dog vaccinated for Bordatella or Canine Cough, we suggest doing it 14 days in advance of your boarding date.
- Grooming instructions- If you plan to have us bathe and/or groom your pet, fill out the instructions to the groomer on the "Individual Pet Sheet".
- Medication, Treatment and Supplements - updated each time you board. This important information must be updated with each visit. We want to make absolutely certain we have the most current information on any medications or supplements you are giving your dog. **Please leave pills in original prescription bottles please. One needle per injection is required.**
- We have food dishes and sanitize them twice daily, but if you would like to bring your pets dish please **no ceramic or glass.**
- Food - Please label food container or bag with pets name and specific instructions. **One bag per meal is highly recommended.** Please do NOT put medications or supplements in the pre-packaged food. If no food is provided our kennel mixture is used. \$3 fee daily
- Board and Training application (link) - if you would like us to train your dog, fill out first time you request training.
- Other things to bring (Optional) - Please list specific items and descriptions on "Individual Pet Sheet". We have the staff, time and space here to take care of all your dog's belongings, their favorite bed (some bring along their own armchairs!) and every single toy they own if you want to bring them. **We encourage comfort items from home. A T-Shirt that smells like you is great for first timers!**
Toys/Bedding - List specifics - description, color, etc.
WRITE YOUR PETS NAME ON EVERYTHING! Note: Toys, stuffing, bedding, pigs' ears, rawhide chews or hooves risk danger of choking or intestinal blockage. Pack at your own risk!
- Monthly Flea/Tick Treatment, and Heartworm prevention are recommended. If parasites are found on your pet, they will be treated at your expense.
- Note: If your dog is elderly, please ask out our recommendations for older dogs.

CAT Requirements:

- **Written proof of current Rabies, Feline distemper vaccination. Updated as needed.**
- Grooming instructions - If you plan to have us groom your cat - on "Pet" form.
- We have clumping cat litter for our feline guests, but you can provide other types if necessary
- **Feline Leukemia status- test results** - 1st time you board your cat. If your cat goes outdoors, we require either annual Feline Leukemia inoculations or a Feline Leukemia negative report from your veterinarian.

Please note:

- ✓ Dogs must be on a leash, and cats confined in a cat carrier coming into and out of the building.
- ✓ **Please do not use Flexi leads.**
- ✓ Please potty your pet before entering our resort 😊