



Creature Comforts Pet Resort

Individual Pet Information Sheet

Returning Clients: Please fill out for **each pet** you have on file with us / one sheet per pet please

Today's Date _____ 2020

Owners Full Name _____

Pets Name: _____ Breed _____ Color _____ Weight _____

Please circle one: **Canine / Feline/ Other** _____ **Male/Female..... Fixed? Yes or No**

Has this pet been treated with a **monthly flea/tick** preventive in the last 30 days? **Y or N** What type? _____ If fleas/ticks are found on your pet, a medicated bath will be performed at your expense. (\$39min)

Has your dog ever attended daycare before? **Y or N**

How was the experience? _____

Has your dog/cat been professionally groomed before? **Y or N**

How was the experience? _____

Has your dog attended training classes? **Y or N**

How was the experience? _____

Are you interested in training classes or having your pet trained while boarding with us? **Y or N**

Has your dog/cat ever growled, snapped, bitten at a person and/or another animal? **Y or N**

If Yes, Please describe the situation: _____

Items brought with pet: (these items are Optional, the resort will provide toys, bedding, dishes etc.)

***Please label all belongings with pets name, Do Not pack irreplaceable/sentimental items.**

- Leash /collar/ harness
- Toys
- Blanket
- Bowls (no Ceramic or Glass)
- Dry Food
- Canned Food
- Bed
- Snacks
- Other _____

Feeding:

Current Diet (brand of food): _____

How many cups per meal ? _____ Circle one: **Once(AM or PM) Twice Three** x daily?

Snacks: How often? _____

Are you providing food? **Y or N**

(Please clearly label all food) If food is not provided, your pet will receive our house diet dry \$3 per day/pet charge.

May we add a small amt. of canned food or sprinkle parm cheese to entice your pet to eat?.....**Yes / No**

If you have multiple pets staying together, do we need to **SEPARATE PETS** to feed them?**Yes / No**

Medications and Supplements: ≤ 2 tablets daily that are well taken are given free of charge. Injections, eye/ear or multiple meds, special meds a daily fee applies, Max \$8 daily.

1. _____
2. _____ +\$4
3. _____

(**please provide all medications/supplements in clearly labeled original containers****)**

Any recent vomiting, sneezing, diarrhea, heat cycle or any other conditions that we should be aware of? _____

Any allergies (drug, food, etc.)? _____

Any illness, injury, or surgery in the past 30 days? (If yes please explain) _____

Any special notes, **health problems**, fearful reactions, likes or dislikes, **aggression**, destructive behavior, etc.? _____

+ADD PICTURES ___ or VIDEO ___ OF YOUR PET WHILE AT CAMP \$3 per pet per picture or \$7 per video

Qty. _____ Details _____ Email _____ Text# _____

+ADD TRAINING CAMP Have us train your pet while they board. Trouble areas, house breaking, jumping, basic obedience, etc. \$20 per session or \$60 for 4 sessions. Minimum 5 days boarding required.

Please add _____ sessions to this stay. Area of focus/Notes for trainer _____

+ADD SHUTTLE SERVICE Save a Trip! We will pick up or drop off your pet. \$36 for up to 10 miles one way + \$ 0.90 per each additional mile. **Emergency/after hours/unscheduled service trip \$50 + mileage rate.**

Miles _____ Dates _____ Notes _____

+ADD SNACKTIME or BEDTIME TREAT (Kong toy stuffed with PB and frozen) to boarding \$3 per pet, per day

- Everyday at Lunch
- _____# of days during the stay
- Evenings after daycare /dinner.

Returning Boarding Clients

1. Please select room preference by choosing a room below (If you are unsure of what you booked please call us).
2. Please indicate exact dates and times of arrival/departure from resort. (This is necessary for smooth operation of our resort)
3. Please also indicate any additional services requested.
4. Please call your vet and have updated vaccine records faxed to us Before Check-In (Angola 549-1872 Tonawanda 877-2704)

Cat Condo -Angola only 3 levels 2x2 each plus 2 perches. Fish Tank view ,Private litterbox area. \$23_____ daily	Cat single level (2x2 with perch) \$19_____daily (Single Occupancy Only)	Cat Suite Lots of space to climb Webcam and Cat TV \$38_____ daily	Multiple Occupancy? YES NO Add \$21 daily for each additional pet in the same room Pets name(s) that are this sharing room?_____
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*****Please Read ****Rates are Daily.** You may schedule a check-in / out appointment anytime during lobby hours. Lobby hours are M-F 7am -7pm , but please note we close for lunch from 12:00-1:30. Sat lobby hours are 9-4. Checkout is **Noon** Mon-Sat; Sunday lobby is open 12-4pm. **The next daily rate applies to all boarding's after noon and on Sundays.** Our lobby is not open on major holidays. Deposits are refundable as store credit only. Cancellations are permitted up to 48 hours during a non-holiday and a holiday requires 7 days notice before your booked reservation. You will be billed for all dates booked with Creature Comforts after cancelation window has expired. Please read full agreement for details.

Club Canine Suite Our largest, most luxurious suite, most located in the front lobby. Full sized bed, Dog TV, Web Cam \$93_____daily (up to 2 pets) add \$21 daily for 3 rd pet. Room#_____	Premier Pet Suite Twin sized bed, most located in the front lobby. Dog TV, Web Cam \$59_____daily Room #_____	Luxury Suite Toddler sized beds, Great for smaller dogs, Web Cam, Dog TV comfy and quiet \$49_____ daily Room#_____	Multiple Occupancy? Add \$21 daily for each additional pet in the same room YES NO Pets name(s) that are this sharing room?_____
Deluxe Run Large- Tonawanda Our largest run with three separate spaces and glass front; great for multi dog house holds. \$44_____Daily Run #_____	Deluxe Run - Tonawanda Glass fronted run with privacy. Great for smaller dogs. \$37_____ Daily Run#	Classic Run 3.5x13 Completely Indoor chain link with solid wall partitions, skylights, & kuranda beds. \$32_____Daily Run#	Dedicated staff day/overnight The ultimate in luxury. Conditions apply. Ask for details. \$125 1 st pet_____Add \$50 addl. pet
Date of Check-In: Circle Day: M T W R F S Su (00/00/00) (___ / ___ / 2020) Time _____am/pm	Date of Check-Out: Circle Day: M T W R F S Su (00/00/00) (___ / ___ / 2020) Time _____am/pm	Total # of days booked: Client/Staff Initials:	

+ADD **DAYCARE** (social group setting) to boarding \$12 per pet, per day -normally \$26

- o Everyday (9am-4pm)\$12
- o Everyday Half Days \$10
- o Every Other Day **Whole or Half**
- o _____# of days during the stay **Whole or Half**
- o **Needs Evaluation**
- o **None**

+ADD **ONE on ONE TIME** (your pet only w/ staff) such as extra TLC, long walks, play ball, brush etc. (\$12 each or \$19 as a family

- o Everyday
- o Twice Daily
- o Every Other Day
- o _____# of days during the stay
- o Evenings after daycare / dinner.
- o **None**

Please Note: we will replace Daycare with One on One Time if my pet fails the Daycare Evaluation or is removed from the group.

+ADD **SPLASH PARK** Daycare plus indoor play session (2 hours) in our new water park. Open year round, \$21 per pet.

- o Everyday
- o Every Other Day
- o Request a picture or video be emailed to you \$3/\$7
- o _____# of days during the stay
- o Private party (your pet only) \$31 per pet.

Grooming Options -Please specify shampoo option : _____\$_____

- o FREE (wash and fluff) with 7 DAY STAY (Hypo or Scented only)
- o **Do not bathe my pet**
- o Nail Trim \$13
- o Nail Grinding \$18
- o Teeth Brushing \$10
- o Anal Gland Expression \$14
- o Teeth Scaling \$65 hourly
- o **BEST DEAL** -discounted bath package for boarding dogs \$30-65 for most breeds, includes nails, ears, and 15 min undercoat Brush & Blowout (reduces shedding, extra time required for heavy coats) add \$8-30
Price quoted \$_____
- o **Complete Groom** (this includes baths, nails, ears, and a haircut & style by one of our professional groomers. Price based on size, coat condition, and breed. \$52 -99
Price quoted \$_____
- o Notes for Groomer_____

I certify that I have read and understand the Pet Services Agreement and Policies of Creature Comforts Pet Resort set forth in that agreement and I agree to abide by these policies and accept all the terms of this agreement, for all dates reserved, services, and fees associated with Creature Comforts policies.

Owners/Representatives' Signature _____ Date _____ 2020

THANK YOU ! ☺ ATTACH ANY EXTRA NOTES FOR CARE STAFF HERE: